

2010 VDH LANGUAGE NEEDS ASSESSMENT REPORT

FACT SHEET

This Virginia Department of Health, 2010 *Language Needs Assessment Report* captures limited English proficiency (LEP) population data unique to Virginia's 35 local health districts for 2007-2008. The report identifies district LEP populations and outlines recommendations to consider as each district reviews its plan of action to address local language barriers and increase health care quality to all LEP patients while meeting all federal requirements. The report, conducted by VDH's, Office of Minority Health and Health Equity provides highlights governing LEP guidelines and addresses recommendations for future analysis. The recommendations comply with Title VI and LEP federal requirements.

Virginia's LEP population varies dramatically by health district. While some districts have very few language needs, many districts face the challenge of providing for numerous LEP populations. The report unveiled some interesting LEP facts for Virginia:

VIRGINIA LEP HIGHLIGHTS:

- **Virginia's LEP population has increased 56% since 2000.**
- **2008 projections estimate that 6% of Virginia's population is LEP. *Update needed.****
- **The number of students receiving English as a Second Language services in Virginia has more than doubled since 2000.***
- **In 2008, 1 in 5 patient encounters (i.e. separate visits) in Virginia health districts was with an LEP individual.***
- **During the 2008 reporting year, VDH reported 70,633 unduplicated LEP patients and a total of 493,811 LEP patient visits (encounters) compared to 1,602,741 unduplicated English patients and 5,475,411 English encounters.***
- **Virginia health districts served patients who spoke nearly 100 different languages in 2008.**
- **During 2008 VDH utilized the language translation service for 11,338 calls.**
- **The top 10 non-English languages encountered were: Spanish, Arabic, Vietnamese, Korean, Farsi, Urdu, Burmese, Amharic, Mandarin and Somali.**

To review the report and LEP resources available visit: www.clasactvirginia.org

For additional information regarding this report: call 804-864-7435, or <http://www.vdh.virginia.gov/ohpp/clasact/LanguageProfile.aspx> or contact: OMHHE, 109 Governor Street, Suite 1016E, Richmond, VA 23219.